

**GRADUATION FACT SHEET
FOR STUDENTS & FAMILIES**

GUESTS SHOULD ARRIVE THROUGH GATES 1, 2, OR 3 AT THE FAMILY ARENA. GRADUATES WILL ENTER THROUGH GATE 4. GUESTS WILL BE ALLOWED TO ENTER THROUGH GATE 4 AFTER GRADUATES HAVE ENTERED. FOR EVERYONE'S SAFETY, EVERYONE WILL GO THROUGH METAL DETECTORS AND HAVE THEIR BAGS CHECKED WHEN ENTERING THE VENUE.

GUESTS WILL EXIT OUT GATES 1, 2, 3 & 4. GRADUATES WILL EXIT THROUGH GATE 5. GRADUATES WILL NOT BE ALLOWED RE-ENTRY TO THE BUILDING.

SPEED LIMIT IN PARKING LOT IS 15 MPH. PLEASE COMPLY WITH THIS POLICY FOR EVERYONE'S SAFETY.

FLOWERS WILL BE AVAILABLE FOR PURCHASE ON THE CONCOURSE AT SECTION 119 & 121.

SUITES WILL BE AVAILABLE FOR PURCHASE AGAIN THIS YEAR FOR \$275 PER SUITE. TO PURCHASE IN ADVANCE, PLEASE CONTACT LIZ SILBERT AT 636-896-4211 OR EMAIL HER AT ESILBERT@FAMILYARENA.COM.

CONCESSIONS WILL BE SOLD. ABSOLUTELY NO OUTSIDE FOOD, DRINKS (INCLUDING WATER) OR ALCOHOL WILL BE ALLOWED INTO THE FAMILY ARENA.

THE FAMILY ARENA IS A NON-SMOKING VENUE. THIS INCLUDES E-CIGARETTES AND VAPING. SMOKING WILL BE ALLOWED OUTSIDE IN A DESIGNATED AREA AT GATE 3.

GUEST SERVICE MANAGER'S OFFICE IS LOCATED IN THE MAIN LOBBY NEXT TO THE ADMINISTRATIVE OFFICE. PLEASE FEEL FREE TO VISIT WITH QUESTIONS, CONCERNS, LOST CHILDREN, LOST AND FOUND ITEMS, ETC. YOU ALSO MAY SPEAK WITH A STAFF MEMBER WEARING FAMILY ARENA SHIRTS.

THE FAMILY ARENA STAFF IS COMMITTED TO CREATING A SAFE, COMFORTABLE AND ENJOYABLE EXPERIENCE. ALL GUESTS ARE EXPECTED TO MAINTAIN REASONABLE AND APPROPRIATE BEHAVIOR AT ALL TIMES. ANY BEHAVIOR DEFYING OUR CODE OF CONDUCT AS DETERMINED BY FACILITY MANAGEMENT CAN RESULT IN EJECTION AND POSSIBLE ARREST. INAPPROPRIATE BEHAVIOR INCLUDES, BUT IS NOT LIMITED TO:

- Standing on chairs/seats
- Drunk and disorderly conduct
- Fighting or challenging others to fight
- Interference with the event in any way
- Throwing, tossing, or discharging any object
- Using profanity and/or other offensive words
- Disturbing other guests enjoyment of the event
- Failure to comply with facility personnel
- Violating any local, state, or federal laws
- Jumping over the dasher boards
- Smoking outside of designated areas
- Not complying with requests from staff regarding operations and emergency response procedures
- Children riding on shoulders of adult

NO HELIUM BALLOONS, AIR HORNS, DRONES, OR SELFIE STICKS OF ANY KIND WILL BE ALLOWED INSIDE. NO WEAPONS OF ANY KIND, INCLUDING ALL POCKET KNIVES, WILL BE ALLOWED INSIDE OF THE ARENA. PLEASE VISIT <http://familyarena.com/venue-information/> TO SEE A COMPLETE LIST OF PROHIBITED ITEMS.