Coverage for: Family | Plan Type: PS1

UnitedHealthcare\*

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-833-760-7892.or visit welcometouhc.com. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

|  | Annual Annual Control of Control | Why This Metters   |  |  |  |
|--|---|--|--|--|--|
| Important Questions  | Answers   | Why This Matters:  |  |  |  |
| What is the overall deductible?                                      | Network: \$500 Individual / \$1,000 Family Out-of-Network: \$1,000 Individual / \$2,000 Family Per calendar year.   | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .  |  |  |  |
| Are there services covered before you meet your deductible?          | Yes. <u>Preventive care</u> and categories with a <u>copay</u> are covered before you meet your <u>deductible</u> .   | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .  |  |  |  |
| Are there other deductibles for specific services?                   | No.   | You don't have to meet <u>deductibles</u> for specific services.   |  |  |  |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Network: \$1,500 Individual / \$3,000 Family Out-of-Network: \$4,000 Individual / \$8,000 Family Per calendar year.   | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.  |  |  |  |
| What is not included in the <u>out-of-pocket limit?</u>              | Premiums, balance-billing charges, health care this plan doesn't cover and penalties for failure to obtain preauthorization for services.   | Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> limit.  |  |  |  |
| Will you pay less if you use a <u>network provider</u> ?             | Yes. See myuhc.com or call 1-833-760-7892 for a list of network providers.  | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider might use an out-of-network provider</u> for some services (such as lab work). Check with your <u>provider before</u> you get services. |  |  |  |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?           | No.   | You can see the <u>specialist</u> you choose without a <u>referral</u> .   |  |  |  |



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common   |  | What You  | ı Will Pay                                      |  |
|--|--|---|---|--|
| Common<br>Medical Event                                | Services You May Need                            | Network Provider (You will pay the least)                         | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information   |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$20 <u>copay</u> per visit,<br><u>deductible</u> does not apply. | 30% <u>coinsurance</u>                          | Virtual visits - No Charge by a Designated Virtual Network Provider. No virtual coverage out-of-network If you receive services in addition to office visit, additional copays, deductibles or coinsurance may apply e.g. surgery. |
|  | Specialist visit                                 | \$30 <u>copay</u> per visit,<br><u>deductible</u> does not apply. | 30% coinsurance                                 | If you receive services in addition to office visit, additional copays, deductibles or coinsurance may apply e.g. surgery.   |
|  | Preventive care/screening/immunization           | No Charge   | Not Covered                                     | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. No coverage <u>out-of-network</u>                          |
| If you have a test                                     | <u>Diagnostic test</u> (x-ray, blood work)       | 0% <u>coinsurance</u>   | 30% <u>coinsurance</u>                          | Preauthorization is required out-of-network for certain services or benefit reduces to 50% of allowed amount.  |
|  | Imaging (CT/PET scans, MRIs)                     | 0% <u>coinsurance</u>   | 30% <u>coinsurance</u>                          | Preauthorization is required out-of-network or benefit reduces to 50% of allowed amount.   |

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>welcometouhc.com</u>.

| Retwork Provider (You will pay the least)   Tier 1 - Your Lowest cost Option   Retail:   St2 copay   St2 copay   St3 copay  | Common             |  | What You Will Pay             |                                       |  |  |
|---|--------------------|--|-------------------------------|---------------------------------------|--|--|
| Tyou need drugs to treat your illness or condition   Tier 1 - Your Lowest   Cost Option   Retail: \$12 copay   Mail-Order: and amount CVS   Caremark would have paid for the same prescription drug dispensed from a Network pharmacy charge and amount CVS   Caremark would have paid for the same prescription drug dispensed from a Network pharmacy charge and amount CVS   Caremark would have paid for the same prescription drug dispensed from a Network pharmacy charge and amount CVS   Caremark would have paid for the same prescription drug dispensed from a Network Pharmacy.   Additional details on prescription drug limitations exclusions and other important information is available at www.caremark.com/wos/nortal   Additional details on prescription drug limitations exclusions and other important information is available at www.caremark.com/wos/nortal   Additional details on prescription drug limitations exclusions and other important information is available at www.caremark.com/wos/nortal   Additional details on prescription drug out-of-pocket maximum: \$1,500 individual \$3,000 family.   Additional details on prescription drug out-of-pocket maximum: \$1,500 on individual \$3,000 family.   Additional details on prescription drug out-of-pocket maximum: \$1,500 on individual \$3,000 family.   Additional details on prescription drug out-of-pocket maximum: \$1,500 on individual \$3,000 family.   Additional details on prescription drug out-of-pocket maximum: \$1,500 on individual \$3,000 family.   Additional details on prescription drug out-of-pocket maximum: \$1,500 on individual \$3,000 family.   Additional details on prescription drug out-of-pocket maximum: \$1,500 on individual \$3,000 family.   Additional details on prescription drug out-of-pocket maximum: \$1,500 on prescription dr   |                    | Services You May Need                        |                               |                                       | Limitations, Exceptions, & Other Important Information |  |
| to treat your illness or condition  More information about prescription drug coverage is available at www.caremark.com/ wps-porial 844-910-3906  Tier 2 - Your Mid-Range Cost Option  Tier 3 - Your Mid-Range Cost Option  Tier 4 - Your Highest Cost Option  If you have outpatient surgery enterly Physician/surgeon fees  If you need immediate medical attention  If you need immediate medical attention  If you have a hospital stay  If you have a hospital   |                    | T: 4 )/ 1                                    | (You will pay the least)      |                                       |  |  |
| Retail:   \$12 copay   State  | _                  |  |                               |                                       | Deductible does not apply.                             |  |
| More information about prescription drug coverage is available at www.caremark.com/ wps/portal    Tier 2 - Your Mid-Range   |                    | Cost Option                                  | Retail:                       | , , ,                                 | Annual prescription drug out-of-pocket maximum:        |  |
| More information about prescription drug coverage is available at   S24 copay   S35 copa  | or condition       |  |                               |                                       | · · · · · · · · · · · · · · · · · · ·                  |  |
| dispensed from a Network Pharmacy.   Additional details on prescription drug limitations exclusions and other important information is available at www.caremark.com/   Wps/portal   844-910-3906   | More information   |  |                               |                                       | ' '  |  |
| Pharmacy   | about prescription |  | \$24 <u>copay</u>             | · · · · · · · · · · · · · · · · · · · |  |  |
| Tier 2 - Your Mid-Range   Setail:   |                    |  |                               | · · · · · · · · · · · · · · · · · · · | ' '  |  |
| Cost Option   \$35 copay   Mail-Order: \$70 copay   \$35 copay   \$3 |                    | T. 0 1/ 1/15                                 | <b>5</b>                      |                                       |  |  |
| Mail-Order: \$70 copay   Setail: Retail: Retail: Retail: \$55 copay   Setail: \$55 copa   |                    | _  |                               |                                       | www.caremark.com/wps/portal                            |  |
| Sto copay   Retail: Sto copay   Sto copa  | wps/portal         | Cost Option                                  |                               | \$35 <u>copay</u>                     |  |  |
| Tier 3 – Your Mid-Range Cost Option  Retail: \$55 copay Mail-Order: \$110 copay Tier 4 – Your Highest Cost Option  Facility fee (e.g., ambulatory surgery center) Physician/surgeon fees  Ow coinsurance Tier you need immediate medical attention  If you need immediate medical attention  If you need immediate medical attention  Tier 3 – Your Mid-Range Cost Option  Retail: \$55 copay Not Applicable Not Applicable Not Applicable Not Applicable  Not Applicable  Not Applicable  Ow coinsurance 30% coinsurance 30% coinsurance None  The preauthorization is required out-of-network for certain services or benefit reduces to 50% of allowed amount.  None  The preauthorization is required out-of-network for certain services or benefit reduces to 50% of allowed amount.  None  The preauthorization is required out-of-network for certain services or benefit reduces to 50% of allowed amount.  None  The preauthorization is required out-of-network for certain services or benefit reduces to 50% of allowed amount.  The preauthorization is required out-of-network or benefit reduces to 50% of allowed amount.  The preauthorization is required out-of-network or benefit reduces to 50% of allowed amount.  The preauthorization is required out-of-network or benefit reduces to 50% of allowed amount.  The preauthorization is required out-of-network or benefit reduces to 50% of allowed amount.  | 844-910-3906       |  |                               |                                       |  |  |
| Cost Option    S55 copay   Mail-Order: \$110 copay  |                    | Tier 3 – Your Mid-Range                      |                               | Retail:                               |  |  |
| Mail-Order: \$110 copay   Tier 4 - Your Highest Cost Option   Not Applicable   Not Applicable   Not Applicable  |                    | _  |                               |                                       |  |  |
| Tier 4 – Your Highest Cost Option  If you have outpatient surgery enter)  Facility fee (e.g., ambulatory surgery center)  Physician/surgeon fees  O% coinsurance  S150 copay per visit, deductible does not apply.  Emergency medical transportation  Urgent care  S50 copay per visit, deductible does not apply.  If you have a hospital stay  Facility fee (e.g., hospital room)  Physician/surgeon fees  Not Applicable  S0% coinsurance  S10% coinsurance  None  *Network deductible applies  *Network deductible ap  |                    | ·  |                               |                                       |  |  |
| Cost Option   Facility fee (e.g., ambulatory surgery center)   Physician/surgeon fees   O% coinsurance   30% coinsurance   30% coinsurance   Preauthorization is required out-of-network for certain services or benefit reduces to 50% of allowed amount.  |                    |  |                               |                                       |  |  |
| Facility fee (e.g., ambulatory surgery center)   The physician/surgeon fees   The physician/surgeon f  |                    | J  | Not Applicable                | Not Applicable                        |  |  |
| outpatient surgery center)     ambulatory surgery center)     0% coinsurance     30% coinsurance     services or benefit reduces to 50% of allowed amount.       If you need immediate medical attention       Emergency room care immediate medical attention     \$150 copay per visit, deductible does not apply.     \$150 copay per visit, deductible does not apply.     None       Urgent care     \$50 copay per visit, deductible does not apply.     *0% coinsurance     If you receive services in addition to Urgent care visit, additional copays, deductibles, or coinsurance may apply e.g. surgery.       If you have a hospital stay     Facility fee (e.g., hospital room)     0% coinsurance     30% coinsurance     Preauthorization is required out-of-network or benefit reduces to 50% of allowed amount.  | 10                 |  |                               |                                       |  |  |
| Center   Physician/surgeon fees   0% coinsurance   30% coinsurance   None   | _                  | , ,  | 00/ poincurance               | 20% coincurance                       |  |  |
| Physician/surgeon fees   0% coinsurance   30% coinsurance   None  | outpatient Surgery | , , ,  | 0% <u>comsurance</u>          | 50% <u>comsurance</u>                 | services of benefit reduces to 50% of allowed amount.  |  |
| immediate medical attention  Emergency medical transportation  O% coinsurance  Vigent care  \$50 copay per visit, deductible does not apply.  If you have a hospital stay  Facility fee (e.g., hospital room)  Physician/gurragen foes  |                    | /  | 0% <u>coinsurance</u>         | 30% coinsurance                       | None   |  |
| Emergency medical transportation   0% coinsurance   *0% coinsurance   *Network deductible applies   *Network deductible appl  | If you need        | Emergency room care                          | \$150 <u>copay</u> per visit, | \$150 <u>copay</u> per visit,         | None   |  |
| transportation  0% coinsurance  *0% coinsurance  *0% coinsurance    If you receive services in addition to Urgent care visit, additional copays, deductibles, or coinsurance may apply e.g. surgery.    If you have a hospital stay   Facility fee (e.g., hospital room)   0% coinsurance   30% coinsurance   Preauthorization is required out-of-network or benefit reduces to 50% of allowed amount.  |                    |  | deductible does not apply.    | deductible does not apply.            |  |  |
| Urgent care \$50 copay per visit, deductible does not apply.  If you have a hospital stay  Facility fee (e.g., hospital room)  \$50 copay per visit, deductible does not apply.  \$50 copay per visit, deductible does not apply.  \$50 copay per visit, deductible does not apply.  \$50 copay per visit, additional copays, deductibles, or coinsurance may apply e.g. surgery.  Preauthorization is required out-of-network or benefit reduces to 50% of allowed amount.   | attention          | ·  | 201                           | ****                                  | * <u>Network</u> <u>deductible</u> applies             |  |
| Solution   |                    | <u>transportation</u>                        | 0% <u>coinsurance</u>         | *0% <u>coinsurance</u>                |  |  |
| deductible does not apply.   Solve the constraint of the constra  |                    | Urgent care                                  | \$50 conay per visit          |                                       |  |  |
| If you have a hospital stay  Facility fee (e.g., hospital room)  Facility fee (e.g., hospital own)  Facility fee (e.g., hospital own)  Own coinsurance  30% coinsurance  Preauthorization is required out-of-network or benefit reduces to 50% of allowed amount.   |                    |  |                               | 30% coinsurance                       |  |  |
| hospital stay room) 0% coinsurance reduces to 50% of allowed amount.  |                    | <b>—</b> 1114 <b>6 7 1 1 1 1 1 1 1 1 1 1</b> | <u> </u>                      |                                       |  |  |
| Physician/surgion foos  | _                  | , , , , ,                                    | 0% coinsurance                | 30% coinsurance                       |  |  |
| I HYOIOIGH/OULYGUILIGGO   NO/ goingurange   ONA/ goingurange   INUIG  | nospitai stay      | ,  |                               |                                       |  |  |
| U% <u>coinsurance</u> 30% <u>coinsurance</u>  |                    | i ilysiciali/sulyculi ices                   | 0% <u>coinsurance</u>         | 30% coinsurance                       | NOTIC  |  |

 $<sup>^{\</sup>star}$  For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>welcometouhc.com</u>.

| Common   |   | What You Will Pay   |   |   |  |
|--|---|---|---|---|--|
| Medical Event  | Services You May Need                     | Network Provider<br>(You will pay the least)                      | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information  |  |
| If you need mental<br>health, behavioral<br>health, or         | Outpatient services                       | \$20 <u>copay</u> per visit,<br><u>deductible</u> does not apply. | 30% coinsurance                                 | <u>Preauthorization</u> is required <u>out-of-network</u> for certain services or benefit reduces to 50% of <u>allowed amount</u> .   |  |
| substance abuse services                                       | Inpatient services                        | 0% <u>coinsurance</u>   | 30% <u>coinsurance</u>                          | Preauthorization is required out-of-network or benefit reduces to 50% of allowed amount.  |  |
| If you are pregnant  | Office visits                             | No Charge   | 30% coinsurance                                 | Cost sharing does not apply for preventive services.  |  |
|  | Childbirth/delivery professional services | 0% <u>coinsurance</u>   | 30% <u>coinsurance</u>                          | Depending on the type of service a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)                            |  |
|  | Childbirth/delivery facility services     | 0% <u>coinsurance</u>   | 30% coinsurance                                 | Inpatient preauthorization applies <u>out-of-network</u> if stay exceeds 48 hours (C-Section: 96 hours) or benefit reduces to 50% of <u>allowed amount</u> .  |  |
| If you need help<br>recovering or have<br>other special health | Home health care                          | 0% <u>coinsurance</u>   | 30% <u>coinsurance</u>                          | Limited to 60 visits per calendar year. <u>Preauthorization</u> is required <u>out-of-network</u> or benefit reduces to 50% of <u>allowed amount</u> .  |  |
| needs  | Rehabilitation services                   | 0% <u>coinsurance</u>   | 30% <u>coinsurance</u>                          | Limits per calendar year: Physical/Occupational /Cardiac and Pulmonary: combined limit 60 visits; Speech: Unlimited.  Preauthorization is required out-of-network for certain services or benefit reduces to 50% of allowed amount. |  |
|  | Habilitative services                     | 0% coinsurance  | 30% <u>coinsurance</u>                          | Services are provided under and limits are combined with Rehabilitation Services above.  Preauthorization is required out-of-network for certain services or benefit reduces to 50% of allowed amount.                              |  |
|  | Skilled nursing care                      |   | 30% coinsurance                                 | Limited to 60 days per calendar year (combined with inpatient rehabilitation).  Preauthorization is required out-of-network or benefit reduces to 50% of allowed amount.  |  |
|  | Durable medical equipment                 | 0% <u>coinsurance</u>   | 30% <u>coinsurance</u>                          | Covers 1 per type of DME (including repair/replacement) every 3 years.  Preauthorization is required out-of-network for DME over \$1,000 or no coverage.  |  |

 $<sup>^{\</sup>star}$  For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>welcometouhc.com</u>.

| Common                                 |                                | What You Will Pay   |   |   |  |
|--|--------------------------------|---|---|---|--|
| Medical Event                          | Services You May Need          | Network Provider (You will pay the least)                         | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information  |  |
|  | Hospice services               | 0% <u>coinsurance</u>   | 30% <u>coinsurance</u>                          | <u>Preauthorization</u> is required <u>out-of-network</u> before admission for an Inpatient Stay in a hospice facility or benefit reduces to 50% of <u>allowed amount</u> . |  |
| If your child needs dental or eye care | Children's eye exam            | \$20 <u>copay</u> per visit,<br><u>deductible</u> does not apply. | Not Covered                                     | Limited to 1 exam every 2 years.  No coverage out-of-network.   |  |
|  | Children's glasses             | Not Covered   | Not Covered                                     | No coverage for Children's glasses.   |  |
|  | Children's dental check-<br>up |   | Not Covered                                     | No coverage for Children's Dental check-up.   |  |

### **Excluded Services & Other Covered Services:**

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) |   |  |  |  |  |
|--|---|--|--|--|--|
| <ul><li>Acupuncture</li><li>Cosmetic surgery</li><li>Dental care</li><li>Glasses</li></ul>   | <ul> <li>Long-term care</li> <li>Non-emergency care when travelling outside -<br/>the U.S.</li> <li>Prescription drugs</li> </ul> | <ul> <li>Routine foot care – Except as covered for<br/>Diabetes</li> <li>Weight loss programs</li> </ul> |  |  |  |

|  |  | Other Covered Services | (Limitations may | apply | to these services. | This isn't a com | plete list. Please see | your plan document.) |
|--|--|------------------------|------------------|-------|--------------------|------------------|------------------------|----------------------|
|--|--|------------------------|------------------|-------|--------------------|------------------|------------------------|----------------------|

- Bariatric surgery
- Chiropractic (Manipulative care) Unlimited visits per calendar year
- Hearing aids
- Infertility treatment limited to \$5,000 per lifetime.
- Private duty nursing Outpatient only
- Routine eye care (adult) 1 exam per 2 years

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>welcometouhc.com</u>.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:
U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="www.dol.gov/ebsa">www.dol.gov/ebsa</a>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: The Member Service number listed on the back of your ID card or <u>myuhc.com</u>.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/ebsa/healthreform.

#### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-833-760-7892.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-833-760-7892.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-833-760-7892.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-833-760-7892.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>welcometouhc.com</u>.

# **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby (9 months of in-network pre-natal care and a   |          | Managing Joe's type 2 Diak (a year of routine in-network care of  |   |   | Mia's Simple Fracture (in-network emergency room visit and |  |
|---|----------|---|---|---|--|--|
| hospital delivery)  |          | controlled condition)   |   | follow up care)   |  |  |
| ■ The <u>plan's</u> overall <u>deductible</u> \$500 ■ <u>Specialist copay</u> \$30 ■ Hospital (facility) <u>coinsurance</u> 0% ■ Other <u>coinsurance</u> 0%  |          | <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copay</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>        | ■ <u>Specialist copay</u> \$30 ■ <u>Specialist copay</u> ■ Hospital (facility) <u>coinsurance</u> 0% ■ Hospital (facility) <u>coinsurance</u> |   |  |  |
| This EXAMPLE event includes services  Specialist office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood w Specialist visit (anesthesia) |          | This EXAMPLE event includes service  Primary care physician office visits (included education)  Diagnostic tests (blood work)  Prescription drugs  Durable medical equipment (glucose met | ling disease  | This EXAMPLE event includes ser  Emergency room care (including mediagnostic test (x-ray)  Durable medical equipment (crutched Rehabilitation services (physical there) | dical supplies)<br>s)                                      |  |
| Total Example Cost  | \$12,700 | Total Example Cost  | \$5,600   | Total Example Cost  | \$2,800  |  |
| In this example, Peg would pay:   |          | In this example, Joe would pay:   |   | In this example, Mia would pay:   |  |  |
| Cost Sharing  |          | Cost Sharing  |   | Cost Sharing  |  |  |
| <u>Deductibles</u>  | \$500    | Deductibles \$500   |   | <u>Deductibles</u>  | \$500  |  |
| Copayments \$0 Coinsurance \$0 What isn't covered   |          | Copayments\$750Coinsurance\$0   |   | Copayments  | \$200  |  |
|   |          |   |   | Coinsurance   | \$0  |  |
|   |          | What isn't covered  |   | What isn't covered  |  |  |
| Limits or exclusions  | \$100    | Limits or exclusions  | \$55  | Limits or exclusions  | \$0  |  |
| The total Peg would pay is  | \$600    | The total Joe would pay is  | \$1,305   | The total Mia would pay is  | \$700  |  |

We do not treat members differently because of sex, age, race, color, disability or national origin.

If you think you were treated unfairly because of your sex, age, race, color, disability or national origin, you can send a complaint to the Civil Rights Coordinator.

Online: UHC Civil Rights@uhc.com

Mail: Civil Rights Coordinator. UnitedHealthcare Civil Rights Grievance. P.O. Box 30608 Salt Lake City, UTAH 84130

You must send the complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again.

If you need help with your complaint, please call the toll-free number listed within this Summary of Benefits and Coverage (SBC), TTY 711, Monday through Friday, 8 a.m. to 8 p.m.

You can also file a complaint with the U.S. Dept. of Health and Human Services.

Online: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.

**Phone:** Toll-free 1-800-368-1019, 800-537-7697 (TDD)

Mail: U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the number contained within this Summary of Benefits and Coverage (SBC), TTY 711, Monday through Friday, 8 a.m. to 8 p.m.

ATENCIÓN: Si habla **español (Spanish)**, hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al número gratuito que aparece en este Resumen de Beneficios y Cobertura (Summary of Benefits and Coverage, SBC).

請注意:如果您說中文 (Chinese),我們免費為您提供語言協助服務。請撥打本福利和承保摘要(Summary of Benefits and Coverage, SBC) 內所列的免付費電話號碼。

XIN LƯU Ý: Nếu quý vị nói tiếng **Việt (Vietnamese)**, quý vị sẽ được cung cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Vui lòng gọi số điện thoại miễn phí ghi trong bản Tóm lược về quyền lợi và đài thọ bảo hiểm (Summary of Benefits and Coverage, SBC) này.

알림: 한국어(Korean)를 사용하시는 경우 언어 지원 서비스를 무료로 이용하실 수 있습니다. 본 혜택 및 보장 요약서(Summary of Benefits and Coverage, SBC)에 기재된 무료전화번호로 전화하십시오.

PAUNAWA: Kung nagsasalita ka ng **Tagalog** (**Tagalog**), may makukuha kang mga libreng serbisyo ng tulong sa wika. Pakitawagan ang toll-free na numerong nakalista sa Buod na ito ng Mga Benepisyo at Saklaw (Summary of Benefits and Coverage o SBC).

ВНИМАНИЕ: бесплатные услуги перевода доступны для людей, чей родной язык является русском (Russian). Позвоните по бесплатному номеру телефона, указанному в данном «Обзоре льгот и покрытия» (Summary of Benefits and Coverage, SBC).

تنبيه: إذا كنت تتحدت العربية (Arabic)، فإن خدمات المساعدة اللغوية المجانية متاحة لك. يُرجى الاتصال برقم الهاتف المجاني المدرج بداخل مخلص المزايا والتغطية (Summary of Benefits and Coverage، SBC) هذا.

ATANSYON: Si w pale **Kreyòl ayisyen (Haitian Creole)**, ou kapab benefisye sèvis ki gratis pou ede w nan lang pa w. Tanpri rele nimewo gratis ki nan Rezime avantaj ak pwoteksyon sa a (Summary of Benefits and Coverage, SBC).

ATTENTION : Si vous parlez **français (French)**, des services d'aide linguistique vous sont proposés gratuitement. Veuillez appeler le numéro sans frais figurant dans ce Sommaire des prestations et de la couverture (Summary of Benefits and Coverage, SBC).

UWAGA: Jeżeli mówisz po **polsku (Polish)**, udostępniliśmy darmowe usługi tłumacza. Prosimy zadzwonić pod bezpłatny numer podany w niniejszym Zestawieniu świadczeń i refundacji (Summary of Benefits and Coverage, SBC).

ATENÇÃO: Se você fala **português** (**Portuguese**), contate o serviço de assistência de idiomas gratuito. Ligue para o número gratuito listado neste Resumo de Beneficios e Cobertura (Summary of Benefits and Coverage - SBC).

ATTENZIONE: in caso la lingua parlata sia l'italiano (Italian), sono disponibili servizi di assistenza linguistica gratuiti. Chiamate il numero verde indicato all'interno di questo Sommario dei Benefit e della Copertura (Summary of Benefits and Coverage, SBC).

ACHTUNG: Falls Sie **Deutsch (German)** sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Bitte rufen Sie die in dieser Zusammenfassung der Leistungen und Kostenübernahmen (Summary of Benefits and Coverage, SBC) angegebene gebührenfreie Rufnummer an.

注意事項:日本語 (Japanese) を話される場合、無料の言語支援サービスをご利用いただけます。本「保障および給付の概要」(Summary of Benefits and Coverage, SBC) に記載されているフリーダイヤルにてお電話ください。

توجه: اگر زیان شما فارسی (Farsi) است، خدمات امداد زیانی به طور رایگان در اختیار شما می باشد. لطفاً با شماره تلفن رایگان ذکر شده در این خلاصه مزایا و یوشش (Summary of Benefits and Coverage، SBC) تماس بگیرید.

ध्यान दें: यदि आप **हिंदी (Hindi)** बोलते हैं, आपको भाषा सहायता सेबाएं, नि:शुल्क उपलब्ध हैं। लाभ और कवरेज (Summary of Benefits and Coverage, SBC) के इस सारांश के भीतर सूचीबद्ध टोल फ्री नंबर पर कॉल करें।

CEEB TOOM: Yog koj hais Lus **Hmoob (Hmong)**, muaj kev pab txhais lus pub dawb rau koj. Thov hu rau tus xov tooj hu dawb teev muaj nyob ntawm Tsab Ntawv Nthuav Qhia Cov Txiaj Ntsim Zoo thiab Kev Kam Them Nqi (Summary of Benefits and Coverage, SBC) no.

ចំណាប់អារម្មណ៍: បើសិនអ្នកនិយាយ**កាសាខ្មែរ (Khmer)** សេវាជំនួយកាសាដោយឥតគិតថ្លៃ គឺមានសំរាប់អ្នក។ សូមទូរស័ព្ទទៅលេខឥតចេញថ្លៃ ដែលមានកត់នៅក្នុង សេចក្តីសង្ខេបអត្ថប្រយោជន៍ និងការ៉ាបង់រង (Summary of Benefits and Coverage, SBC) នេះ។

PAKDAAR: Nu saritaem ti Ilocano (Ilocano), ti serbisyo para ti baddang ti lengguahe nga awanan bayadna, ket sidadaan para kenyam. Maidawat nga awagan ti awan bayad na nu tawagan nga numero nga nakalista iti uneg na daytoy nga Dagup dagiti Benipisyo ken Pannakasakup (Summary of Benefits and Coverage, SBC).

DÍÍ BAA'ÁKONÍNÍZIN: Diné (Navajo) bizaad bee yániłti'go, saad bee áka'anída'awo'ígíí, t'áá jíík'eh, bee ná'ahóót'i'. T'áá shoodí Naaltsoos Bee 'Aa'áhayání dóó Bee 'Ak'é'asti' Bee Baa Hane'í (Summary of Benefits and Coverage, SBC) biyi' t'áá jíík'ehgo béésh bee hane'í biká'ígíí bee hodíilnih.

OGOW: Haddii aad ku hadasho **Soomaali (Somali)**, adeegyada taageerada luqadda, oo bilaash ah, ayaad heli kartaa. Fadlan wac lambarka bilaashka ah ee ku yaalla Soo-koobitaanka Dheefaha iyo Caymiska (Summary of Benefits and Coverage, SBC).